

Verbit Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.4)1

Name of Product/Version

Verbit Platform

Report Date

October 26, 2022

Product Description

Captioning Platform

Contact Information

Adi Reiss (adi.reiss@verbit.ai)

¹ "Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)



Notes

The WCAG Report section relies on the Remarks and Explanations column to clarify conformance levels for the Verbit Platform. The Verbit Platform has a broad set of capabilities which may or may not be used by all clients. We therefore divide and represent conformance for each of the following capabilities:

- 1. Admin
 - 1.1 Are You Sure Dialog
 - 1.2 Create User Modal
 - 1.3 Linked Accounts
 - 1.4 User Table
- 2. Common Components
 - 2.1 Footer
 - 2.2 Header Navigation
- 3. Common Issues
 - 3.1 Common Issues
- 4. Home
 - 4.1 Add Button
 - 4.2 File Table
 - 4.3 Search Filters
 - 4.4 Upload Modal



- 5. Live
 - 5.1 Attendee Search and Filters
 - 5.2 Book A Session
 - 5.3 Meeting Table
 - 5.4 Session Created
 - 5.5 Session Details
 - 5.6 Upcoming
- 6. Login
 - 6.1 Login Form
- 7. My Account
 - 7.1 My Account

Each of these capabilities is represented as a product "user flow". Each user flow is supported by a set of UX components supporting user interaction with the product. When reporting conformance, we provide a total count of components for each user flow. This provides a more granular view of Verbit Platform conformance based upon the underlying capabilities.

Evaluation Methods Used

A combination of automated testing and manual expert testing of the templates, components and key user flows of the Verbit Platform was conducted to assess technical compliance of the Verbit Platform with the success criteria of WCAG 2.1. In addition, usability testing was performed on key templates and



components using multiple screen readers and keyboard combinations. The accessibility of the product is monitored through recurring automation testing and accessibility QA testing is integrated into the SDLC.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.



WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.



Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	1. Admin: Supports	Component Analysis
	Common Components: Supports	16 components comply3 components do not comply
	3. Common Issues: Supports4. Home: Partially Supports	Issue Summary
	 Live: Partially Supports Login: Supports My Account: Supports 	Decorative/formatting images: 8 failures Images that are decorative or redundant must be ignored by assistive technology.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	 Admin: Supports Common Components: Supports Common Issues: Supports Home: Supports Live: Supports Login: Supports My Account: Supports 	 Component Analysis 19 components comply 0 components do not comply Issue Summary None
1.2.2 Captions (Prerecorded) (Level A)	 Admin: Supports Common Components: Supports 	 Component Analysis 19 components comply 0 components do not comply



	3. Common Issues: Supports	
	4. Home: Supports	Issue Summary
	5. Live: Supports	None
	6. Login: Supports	
	7. My Account: Supports	
1.2.3 Audio Description or Media Alternative	1. Admin: Supports	Component Analysis
(Prerecorded) (Level A)	Common Components: Supports	19 components comply0 components do not comply
	3. Common Issues: Supports	
	4. Home: Supports	<u>Issue Summary</u>
	5. Live: Supports	None
	6. Login: Supports	
	7. My Account: Supports	
1.3.1 Info and Relationships (Level A)	Admin: Partially Supports	Component Analysis
	2. Common Components:	13 components comply
	Partially Supports	• 6 components do not comply
	3. Common Issues: Supports	Issue Summary
	4. Home: Partially Supports	-
	5. Live: Partially Supports	Lists: 4 failures Lists must be contained within semantically correct
	6. Login: Supports	containers.
	7. My Account: Does Not Support	



		Headings (correctly marked up, appropriate level, no
		empty headings): 3 failures
		Elements conveyed as headings must be marked up
		as headings/expose a heading role and have an
		appropriate level. Elements that are not conveying
		headings (including empty elements) must not be
		marked up/exposed as headings.
		Grouped form controls: 2 failures
		Form controls that are grouped visually must be
		grouped programmatically.
		Data tables: 1 failure
		Data tables must be defined as well-formed tables
		with correct row and column headers. Complex
		tables having multiple header levels must be defined
		using headers and id attributes.
1.3.2 Meaningful Sequence (Level A)	1. Admin: Supports	Component Analysis
	2. Common Components:	10
	Supports	19 components comply0 components do not comply
		o components do not comply
	3. Common Issues: Supports	Issue Summary
	4. Home: Supports	
	5. Live: Supports	None
	6. Login: Supports	
	7. My Account: Supports	
1.3.3 Sensory Characteristics (Level A)	1. Admin: Supports	Component Analysis



	 Common Components: Supports Common Issues: Supports Home: Supports Live: Supports Login: Supports My Account: Supports 	 19 components comply 0 components do not comply Issue Summary None
1.4.1 Use of Color (Level A)	 Admin: Supports Common Components: Supports Common Issues: Supports Home: Partially Supports Live: Partially Supports Login: Supports My Account: Supports 	 Component Analysis 15 components comply 4 components do not comply Issue Summary Color as meaning: 40 failures Color must not be used as the only visual means for conveying meaning.
1.4.2 Audio Control (Level A)	 Admin: Supports Common Components: Supports Common Issues: Supports Home: Supports Live: Supports 	 Component Analysis 19 components comply 0 components do not comply Issue Summary None



	6. Login: Supports	
	7. My Account: Supports	
2.1.1 Keyboard (Level A)	 Admin: Supports Common Components: Supports 	 Component Analysis 14 components comply 5 components do not comply
	 Common Issues: Supports Home: Partially Supports Live: Partially Supports Login: Does Not Support My Account: Supports 	Issue Summary Keyboard navigation/interaction: 14 failures All functions that can be used with a mouse must be navigable and operable with the keyboard.
2.1.2 No Keyboard Trap (Level A)	 Admin: Supports Common Components: Supports Common Issues: Supports Home: Supports Live: Supports Login: Supports My Account: Supports 	 Component Analysis 19 components comply 0 components do not comply Issue Summary None
2.1.4 Character Key Shortcuts (Level A)	 Admin: Supports Common Components: Supports 	 Component Analysis 19 components comply 0 components do not comply



	 Common Issues: Supports Home: Supports Live: Supports Login: Supports My Account: Supports 	<u>Issue Summary</u> None
2.2.1 Timing Adjustable (Level A)	 Admin: Supports Common Components: Supports Common Issues: Supports Home: Supports Live: Supports Login: Supports My Account: Supports 	 Component Analysis 19 components comply 0 components do not comply Issue Summary None
2.2.2 Pause, Stop, Hide (Level A)	 Admin: Supports Common Components: Supports Common Issues: Supports Home: Supports Live: Supports Login: Supports My Account: Supports 	 Component Analysis 19 components comply 0 components do not comply Issue Summary None



2.3.1 Three Flashes or Below Threshold (Level	1. Admin: Supports	Component Analysis
A)	2. Common Components:	19 components comply
	Supports	0 components do not comply
	3. Common Issues: Supports	Lanca Communication
	4. Home: Supports	<u>Issue Summary</u>
	5. Live: Supports	None
	6. Login: Supports	
	7. My Account: Supports	
2.4.4 Dynasa Blaska (Laval A)	1 Admini Cummanta	Common and Analysis
2.4.1 Bypass Blocks (Level A)	1. Admin: Supports	Component Analysis
	2. Common Components:	19 components comply
	Supports	0 components do not comply
	3. Common Issues: Supports	Issue Summary
	4. Home: Supports	issue summary
	5. Live: Supports	None
	6. Login: Supports	
	7. My Account: Supports	
2.4.2 Page Titled (Level A)	1. Admin: Supports	Component Analysis
	2. Common Components:	18 components comply
	Supports	 1s components comply 1 component does not comply
	3. Common Issues: Does Not	
	Support	Issue Summary



	 4. Home: Supports 5. Live: Supports 6. Login: Supports 7. My Account: Supports 	Page title: 1 failure Each page must have a unique and descriptive title.
2.4.3 Focus Order (Level A)	 Admin: Partially Supports Common Components: Supports Common Issues: Supports Home: Supports Live: Supports Login: Does Not Support My Account: Supports 	 Component Analysis 17 components comply 2 components do not comply Issue Summary Focus order: 3 failures Components must receive focus in an order that preserves meaning and operability.
2.4.4 Link Purpose (In Context) (Level A)	 Admin: Supports Common Components: Supports Common Issues: Supports Home: Supports Live: Supports Login: Supports My Account: Supports 	 Component Analysis 19 components comply 0 components do not comply Issue Summary None
2.5.1 Pointer Gestures (Level A)	1. Admin: Supports	Component Analysis



	 Common Components: Supports Common Issues: Supports Home: Supports Live: Supports Login: Supports My Account: Supports 	 19 components comply 0 components do not comply Issue Summary None
2.5.2 Pointer Cancellation (Level A)	 Admin: Supports Common Components: Supports Common Issues: Supports Home: Supports Live: Supports Login: Supports My Account: Supports 	 Component Analysis 19 components comply 0 components do not comply Issue Summary None
2.5.3 Label in Name (Level A)	 Admin: Supports Common Components: Supports Common Issues: Supports Home: Supports Live: Supports 	 Component Analysis 19 components comply 0 components do not comply Issue Summary None



	6. Login: Supports	
	7. My Account: Supports	
2.5.4 Motion Actuation (Level A)	 Admin: Supports Common Components: Supports Common Issues: Supports Home: Supports Live: Supports Login: Supports My Account: Supports 	 Component Analysis 19 components comply 0 components do not comply Issue Summary None
3.1.1 Language of Page (Level A)	 Admin: Supports Common Components: Supports 	 Component Analysis 19 components comply 0 components do not comply
	 Common Issues: Supports Home: Supports Live: Supports Login: Supports My Account: Supports 	Issue Summary None
3.2.1 On Focus (Level A)	 Admin: Supports Common Components: Supports 	 Component Analysis 19 components comply 0 components do not comply



	3. Common Issues: Supports	
	4. Home: Supports	Issue Summary
	5. Live: Supports	None
	6. Login: Supports	
	7. My Account: Supports	
3.2.2 On Input (Level A)	Admin: Partially Supports	Component Analysis
	2. Common Components: Supports	18 components comply1 component does not comply
	 Common Issues: Supports Home: Supports Live: Supports Login: Supports My Account: Supports 	Issue Summary On input: 2 failures Keyboard focus must remain on the user interface component when the component setting is changed.
3.3.1 Error Identification (Level A)	 Admin: Supports Common Components: Supports Common Issues: Supports Home: Supports Live: Supports Login: Supports My Account: Supports 	 Component Analysis 19 components comply 0 components do not comply Issue Summary None



3.3.2 Labels or Instructions (Level A)	1. Admin: Partially Supports	Component Analysis
	Common Components:Supports	17 components comply2 components do not comply
	 Common Issues: Supports Home: Supports Live: Partially Supports Login: Supports My Account: Supports 	Issue Summary Labels or instructions: 2 failures Form controls must have visible labels or instructions. Required fields must visibly convey that they are required.
4.1.1 Parsing (Level A)	 Admin: Supports Common Components: Supports Common Issues: Supports Home: Supports Live: Supports Login: Supports My Account: Does Not Support 	 Component Analysis 18 components comply 1 component does not comply Issue Summary Parsing: 2 failures The parsed DOM of the page must not have errors that prevent assistive technology from correctly interpreting content.
4.1.2 Name, Role, Value (Level A)	 Admin: Does Not Support Common Components: Partially Supports Common Issues: Supports Home: Partially Supports 	 Component Analysis 8 components comply 11 components do not comply Issue Summary



The modal dialog needs to follow the established design pattern. Disclosure: 3 failures Disclosure needs to follow the established design pattern. Menu button: 2 failures Menu button needs to follow the established design pattern.
--



States and properties (required / invalid): 2 failures Required and invalid form controls must convey/expose the fact that they are required and invalid.
Tooltip widget: 1 failure Tooltip widget needs to follow the established design pattern.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	 Admin: Supports Common Components: Supports Common Issues: Supports Home: Supports Live: Supports Login: Supports My Account: Supports 	 Component Analysis 19 components comply 0 components do not comply Issue Summary None
1.2.5 Audio Description (Prerecorded) (Level AA)	 Admin: Supports Common Components: Supports Common Issues: Supports 	 Component Analysis 19 components comply 0 components do not comply



	 4. Home: Supports 5. Live: Supports 6. Login: Supports 7. My Account: Supports 	Issue Summary None
1.3.4 Orientation (Level AA)	 Admin: Supports Common Components: Supports Common Issues: Does Not Support Home: Supports Live: Supports Login: Supports My Account: Supports 	 Component Analysis 18 components comply 1 component does not comply Issue Summary Orientation: 1 failure The content view must not be limited/locked to a single display orientation and content or functionality must be the same in different orientations.
1.3.5 Identify Input Purpose (Level AA)	 Admin: Supports Common Components: Supports Common Issues: Supports Home: Supports Live: Supports Login: Does Not Support My Account: Supports 	 Component Analysis 18 components comply 1 component does not comply Issue Summary Input purpose: 2 failures Input fields collecting information about the user must programmatically expose their purpose.



1.4.3 Contrast (Minimum) (Level AA)	1. Admin: Partially Supports	Component Analysis
	2. Common Components:	15 components comply
	Partially Supports	4 components do not comply
	3. Common Issues: Supports	Issue Summary
	4. Home: Partially Supports	issue summary
	5. Live: Partially Supports	Text contrast: 5 failures
	6. Login: Supports	Text elements must have sufficient color contrast.
	7. My Account: Supports	
1.4.4 Resize text (Level AA)	1. Admin: Supports	Component Analysis
	2. Common Components:	15 components comply
	Partially Supports	4 components do not comply
	3. Common Issues: Does Not	
	Support	<u>Issue Summary</u>
	4. Home: Supports	Resize text (including not preventing zoom on
	5. Live: Partially Supports	mobile/tablet): 8 failures Users must be able to rezize text, without using
	6. Login: Supports	assistive technology, up to 200% with no loss of
	7. My Account: Supports	content or functionality.
1.4.5 Images of Text (Level AA)	1. Admin: Supports	Component Analysis
	2. Common Components:	19 components comply
	Supports	0 components do not comply
	3. Common Issues: Supports	Issue Summary



	 4. Home: Supports 5. Live: Supports 6. Login: Supports 7. My Account: Supports 	None
1.4.10 Reflow (Level AA)	 Admin: Supports Common Components: Partially Supports Common Issues: Does Not Support Home: Partially Supports Live: Partially Supports Login: Supports My Account: Supports 	 Component Analysis 14 components comply 5 components do not comply Issue Summary Reflow: 6 failures Content must be presented without loss of information or functionality and must not require both horizontal and vertical scrolling.
1.4.11 Non-text Contrast (Level AA)	 Admin: Supports Common Components: Supports Common Issues: Supports Home: Supports Live: Partially Supports Login: Supports My Account: Supports 	 Component Analysis 18 components comply 1 component does not comply Issue Summary Non-text contrast for UI components (including states): 1 failure Visual information used to indicate states and



		boundaries of active interface components must have
		sufficient color contrast.
1.4.12 Text Spacing (Level AA)	1. Admin: Supports	Component Analysis
	2. Common Components:	19 components comply
	Supports	O components do not comply
	3. Common Issues: Supports	Janua Gurana and
	4. Home: Supports	<u>Issue Summary</u>
	5. Live: Supports	None
	6. Login: Supports	
	7. My Account: Supports	
1.4.12 Content on House or Forum (Lovel AA)	1 Advains Companie	Company and Analysis
1.4.13 Content on Hover or Focus (Level AA)	1. Admin: Supports	<u>Component Analysis</u>
	2. Common Components:	 19 components comply
	Supports	0 components do not comply
	3. Common Issues: Supports	Issue Summary
	4. Home: Supports	
	5. Live: Supports	None
	6. Login: Supports	
	7. My Account: Supports	
2.4.5 Multiple Ways (Level AA)	1. Admin: Supports	Component Analysis
2.4.5 Willitple Ways (Level AA)		Component Analysis
	2. Common Components:	 18 components comply
	Supports	1 component does not comply



	 Common Issues: Does Not Support Home: Supports Live: Supports Login: Supports My Account: Supports 	Issue Summary Multiple ways: 6 failures At least two ways to locate web pages within a set of web pages must be provided.
2.4.6 Headings and Labels (Level AA)	 Admin: Supports Common Components: Supports Common Issues: Supports Home: Supports Live: Partially Supports Login: Supports My Account: Supports 	 Component Analysis 18 components comply 1 component does not comply Issue Summary Labels are descriptive: 2 failures Labels provided for controls/elements are sufficiently descriptive (subjective).
2.4.7 Focus Visible (Level AA)	 Admin: Supports Common Components: Supports Common Issues: Supports Home: Supports Live: Partially Supports Login: Supports 	 Component Analysis 17 components comply 2 components do not comply Issue Summary Visible focus: 4 failures All focusable components must have a visible focus indication when focused.



	7. My Account: Supports	
3.1.2 Language of Parts (Level AA)	 Admin: Supports Common Components: Supports Common Issues: Supports Home: Supports Live: Supports Login: Supports My Account: Supports 	 Component Analysis 19 components comply 0 components do not comply Issue Summary None
3.2.3 Consistent Navigation (Level AA)	 Admin: Supports Common Components: Supports Common Issues: Supports Home: Supports Live: Supports Login: Supports My Account: Supports 	 Component Analysis 19 components comply 0 components do not comply Issue Summary None
3.2.4 Consistent Identification (Level AA)	 Admin: Supports Common Components: Supports Common Issues: Supports 	 Component Analysis 19 components comply 0 components do not comply



	 Home: Supports Live: Supports Login: Supports My Account: Supports 	<u>Issue Summary</u> None
3.3.3 Error Suggestion (Level AA)	 Admin: Supports Common Components: Supports Common Issues: Supports Home: Supports Live: Supports Login: Supports My Account: Supports 	 Component Analysis 19 components comply 0 components do not comply Issue Summary None
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	 Admin: Supports Common Components: Supports Common Issues: Supports Home: Supports Live: Supports Login: Supports My Account: Supports 	 Component Analysis 19 components comply 0 components do not comply Issue Summary None
4.1.3 Status Messages (Level AA)	1. Admin: Partially Supports	Component Analysis



2.	Common Components: Supports	16 components comply3 components do not comply
3.	Common Issues: Supports	Issue Summary
4.	Home: Supports	Status messages: 3 failures
5.	Live: Partially Supports	Status messages must be programmatically
6.	Login: Does Not Support	determinable without receiving keyboard focus.
7.	My Account: Supports	

Table 3: Success Criteria, Level AAA

Not evaluated.

Legal Disclaimer

For client to fill in (if applicable)