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The Future of Digital Court Reporting

VIRTUAL SUMMIT

ADDRESSING INNOVATION & THE NEW NORMAL



The Future of Digital Court Reporting

The Current Normal: Addressing The Attorney Perspective

Gain key insights on what law firms can expect and how the courts will handle cases once the current crisis subsides Mark Ivey Michael McDonner Tony Sirna



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AGENDA

- In Practice: What is the 'Current Normal'?
- 2. Driving Digital Reporting In Practice
- **3.** Digital Reporting Today & Tomorrow
- **4.** Conducting Digital Depositions During COVID-19
- **5.** Educating and Training Attorneys



What is the current normal in practice due to COVID-19?



Where do attorneys stand regarding depositions and proceedings in terms of digital and remote?

- Attorneys prefer remote depositions
- Avoid remote depositions at all costs and expected blow over
- Resistant, but accepting
- Still prefer in-person with heavy distancing/barriers/masks



What resistance or concerns existed to digital before the COVID-19 crisis?

- Same Room Necessary
- Procedural Rules Limited
- Trust
- Practice Preference
- Knowledge, Any Misinformation?



Driving digital court reporting in practice during the COVID-19 pandemic



The attorney perspective

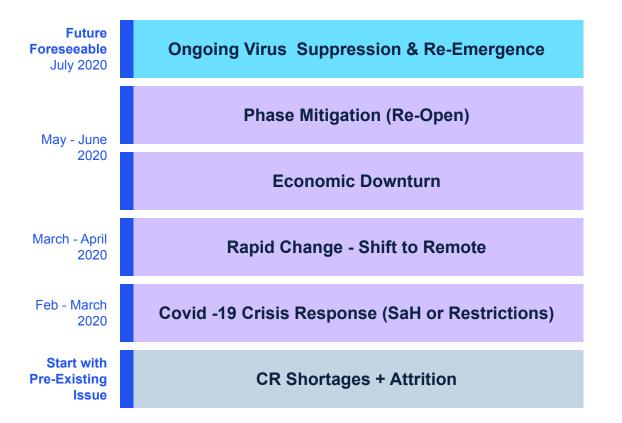
• Depositions represent majority of reporting volume

- Digital Court Reporting (DCR) is smaller percentage
- However, DCR expected to increase over next 3 years

• Growth-driven by several factors (pre-COVID)

- Attrition and reduction in available stenography
- Improvements in tech (ASR, other software)
- Pressure on cost (Increasing quality, decreased cost structure)
- Faster turnaround times





Complex & Evolving Situation:

- Backlog of cases
- Deposition demand
- Resumption of more court Proceedings

How do we convince and move attorneys to trust digital solutions and alternatives to status quo?



Civil rules: Will remote notary changes last?

- 27 states have modified civil procedures to allow for remote notary during the crisis.
- Presumptive rule is in-person, but remote is allowed with stipulations.
 What's happening in your respective locations?
- What are other rules affecting how you and attorneys can mitigate for COVID-19?



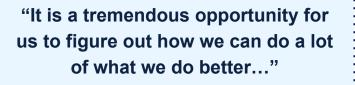
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Fulfilling depositions in the current normal

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Using digital tools

- Regionally, most depositions and proceedings are currently remote
- Different fulfillment
 - Deposition Officer/CR more tasks
 - Video quality remote not same as HD in room
 - Bandwidth and participant knowledge



Michigan Supreme Court Chief Justice Bridget Mary McCormack before the House Subcommittee on Courts, Intellectual Property and the Internet



Three innovative types of technologies

- Remote platforms: Zoom, Microsoft Teams, Google Meetings, Cisco and more
- ASR and Artificial Intelligence: Enabling speech-to-text technology
- Live digital depositions: Real-time capture

As an agency owner, why are these necessary as practices and how can I use them successfully? Why should I adopt these tools?



Digital court reporting: attorney education and instilling confidence



Practical guidance: digital remote depositions

Considerations During Deposition

- ✓ Witness (Instructions and Control)
- Exhibits (Entering and Presentation)
- Document Sharing
- Technology (Recording, Video, Audio)
- Read back/Real-time

Fulfillment of Transcripts

- Rough Draft Demand
- / Turnaround Time
- ✓ Video Synch/Interactive Transcript



How agencies can address 'The New Normal'

- What type of cases should agencies focus on for digital today?
- How do you work platforms like Verbit, or other ASR/AI technologies, into your existing business operations?
- How must law firms change regarding depositions?
- Are law firms growing more comfortable with DCR for complex litigation (e.g. remote, live deposition technology to support real-time transcripts, readback and rough)?

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What Digital Court Reporting Means for Law Firms & Courts

Any Questions?



Thank you to all attendees! A special thank you to all panelists for sharing your experiences and expertise.

THANK YOU!



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