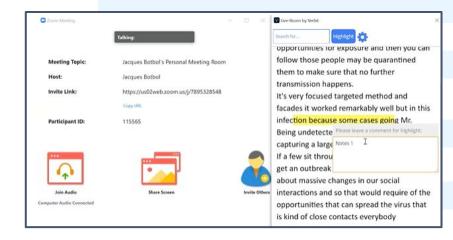




## Enabling Verbit's Built-In Captions & Live Transcription in Zoom

 To enable closed captions, please click the CC button on the bottom menu of Zoom.

 To enable the live transcript, click on the arrow next to the CC button and select 'View Full Transcript'.



#### **SPEAKERS**





Senior Customer Success Manager and Accessibility Strategist, Verbit



Amanda Jackson

Learning Specialist, Disability Resource Center University of Florida



Misty Cobb

EdD, MBA
Transformational Education
& Technology Expert



Mahsa Abadi

Customer Success Manager, Zoom Video Communications

### Online Learning - Market Trends







Distance enrollments have grown

Students taking at least one distance education course

17.2%

While overall enrollments have declined

3.8%

Total enrollments at degree-granting institutions

Total enrollment losses at degree-granting institutions

"In the last two years, I believe almost every student at [GMU] has taken at least one online course, whereas about three or four years ago, that was maybe one in seven or one in eight students had taken a fully online course."

Korey Singleton, ATI Manager





# Is your school currently using a web conferencing platform like Zoom for its online courses?

Yes // No
If no, tell us more in the chat box.

# Is your university considering a 'new normal' in how to offer and design courses post COVID-19?

- Yes, there will likely be a new normal.
- No, the plan is to return to how it was.



# Do you think your school's courses will be held in person on campus this fall?

Yes // No



#### Current Crisis: Short & Long Term Impact

#### **Expected Impact**

- Fall semester:
  - TBD A hybrid approach is likely
  - Trauma-informed approach should be considered
- Long term:
  - Faculty recognition of remote benefits
  - Potential growth in online offerings and online education





#### Online Learning via Zoom

- Learnings from the past few months of online-only learning:
  - Pre-planning and over-communication is key
    - Driving student awareness earlier
    - Keeping accessibility in mind from the get-go
    - Rubrics from Quality Matters, Blackboard Exemplary Course
       Program Rubric, etc. can help when designing courses





#### Do's & Don'ts for Zoom Learning & Lectures



Start That Video



Keep Them Engaged



Lights, Camera, Action



Embrace The Pause



Discuss Online Etiquette



Share Files in Chat



#### **Ensuring Security on Zoom**

- With meeting settings in the Zoom web portal and the Zoom application, securing your Zoom Meetings can start before your event even begins.
  - Pre-meeting Settings:
    - Set a Meeting Passcode
    - Enable Waiting Room
    - Only Authenticated Users Can Join
  - In-meeting Settings:
    - Lock Your Meeting
    - Limit Screen Share to Host only



# Are you, your peers or students experiencing 'video fatigue'?

Yes // No // Sometimes



Yes // No // Unsure

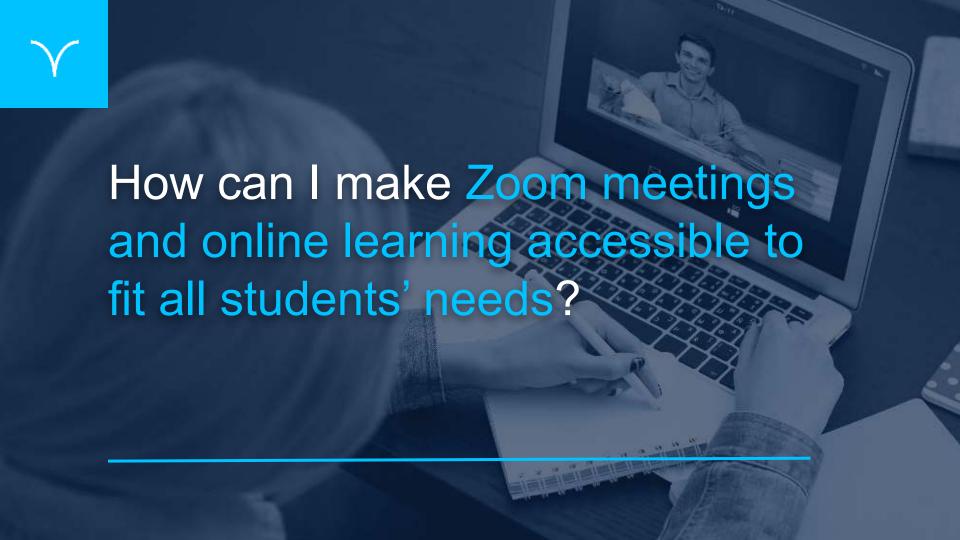
What are best practices to combat 'video fatigue' to keep students engaged as they've been learning remotely for months now?



#### Tips to Combat Online Learning & Video Fatigue

- Being on a video call requires more focus than a face-to-face chat, says Gianpiero Petriglieri, a professor at Insead. Video chats mean we need to work harder to process non-verbal cues like facial expressions, the tone and pitch of the voice, and body language; paying more attention to these consumes a lot of energy.
  - Alleviate this issue with:
    - Student discussion boards for engagement
    - Build in breaks and off-screen camera time when not needed
    - Use phone calls and e-mail when appropriate

Source: BBC Remote Contro





#### Online Learning Accessibility Tips & Challenges

#### Ensure digital content is accessible

- PDFs: Formatted to be read with screen reader
- Images: Alt tags included that describe them
- PPTs: Accessibility checker for component order
- Video & Audio: Provide captions

#### Common challenges

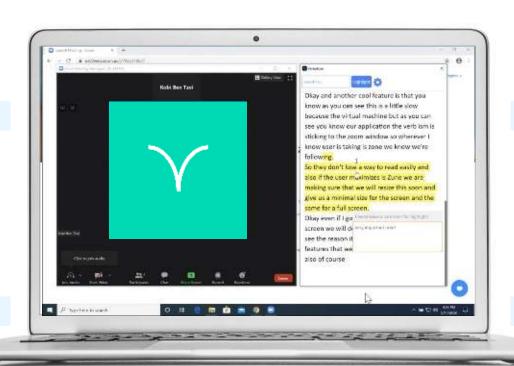
- Online test proctoring
- Ongoing issues of connectivity, security





#### Unveiling LIVE ROOM by Verbit

Empowering students in the online learning era



### LIVE ROOM by Verbit

Provides accessibility and engagement on Zoom and other web conferencing tools

✓ Live Captions & Accurate Transcription

Desktop application attached to Zoom

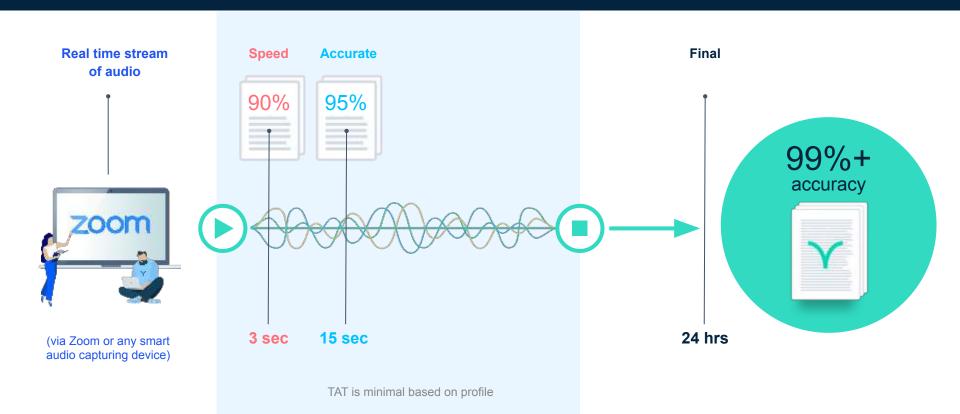
- ✓ Interactive Transcription, which allows:
- + Highlighting and note taking
- Download of the transcript
- Ability to delay or speed up the transcript
- + Sharing with peers and friends

- Learning feature, not just an accommodation feature
  - + Increases student engagement and retention of information by 80%

#### $\gamma$

#### LIVE ROOM by Verbit

Empowering students in the online learning era





#### NEW Desktop App 'Live Room by Verbit'





## Additional Questions? Submit them now in the Q&A.

## Thank You.

