

Adapting Court Reporting Businesses & Processes

How legal firms are responding to the impact of COVID-19



Today's Moderator

Jim Cudahy, CAE

Executive Director
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Give me one word to describe your current mental state with regard to your business. Why that word?



Today's Panelists



Tony Sirna

Senior Customer Success Manager
Verbit



Steve Townsend

CEO TheRecordXchange



Billy DiMonte

Founder & Managing Partner
Planet Depos



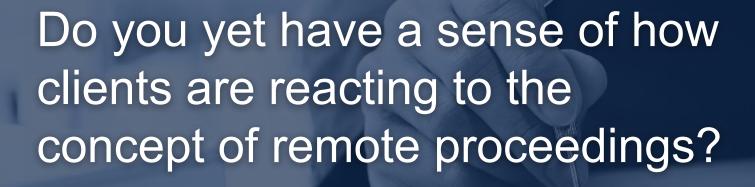
Coping Mechanisms



Day 1 of quarantine: I'm going to take this as an opportunity to improve my health

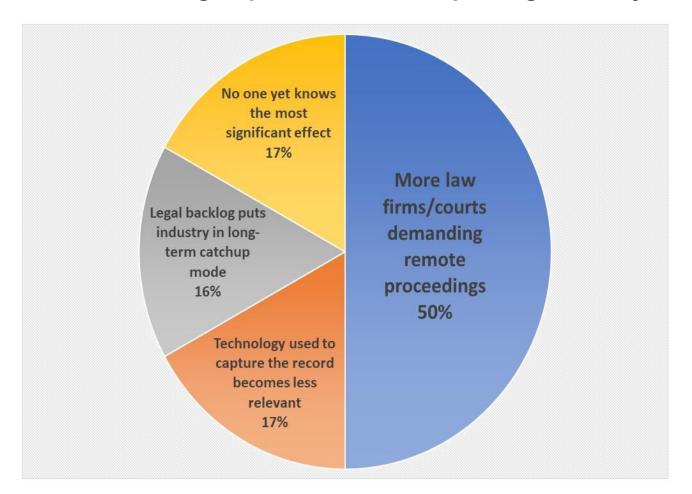
Day 2 of quarantine: Due to personal reasons, I am eating a lasagna in my shower

Let's start with the positive: What has pleasantly surprised you within your business as you've dealt with our current reality?





COVID-19's Lasting Impact on Court Reporting Industry?





Pull out your crystal ball. What is going to be COVID-19's most lasting impact on the industry?

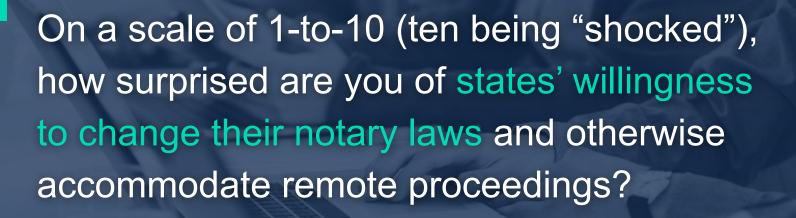
What variety of legal proceedings (length, type of litigation, type of client) are best or worst suited to being conducted remotely?



States Accommodating Remote Proceedings



Source: Lexitas



What other changes/accommodations are necessary?

How are your people adjusting to this reality? What's proving to be most difficult for reporters and others to navigate with remote proceedings?



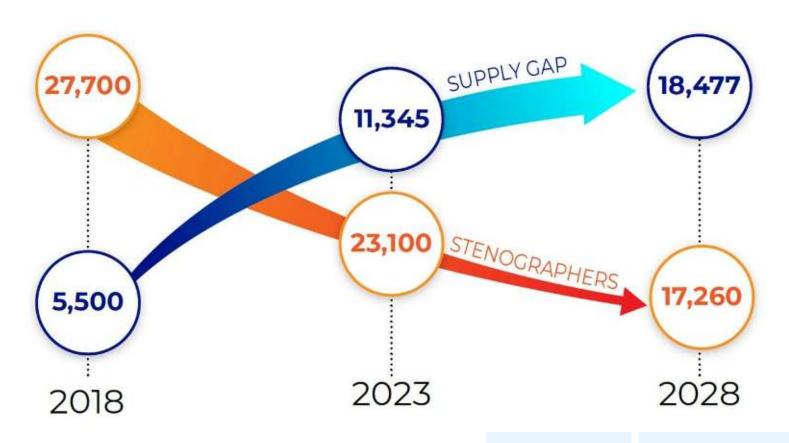
"My God . . . those meetings really could all have been e-mails."

It's possible that some attorneys and judges will more regularly ask "why can't we do this remotely?" How can the industry prepare for this?

What is something important amid this pandemic that clients or reporting firms are not thinking about, but needs their attention?



The Stenographer Shortage



Sources: NCRA Ducker Report, STTI Tipping Point

Do you expect the impact of COVID-19 to accelerate or otherwise have an impact on the integration of digital, voice, and ASR into the market?

Additional Questions?

Email us:

STTI: info@speechtotextinstitute.org

Verbit: marketing@verbit.ai



Final Words of Optimism: Summer Is Coming



Thank You.





If the floodgates suddenly open, and every client wants their depositions or proceedings to take place *tomorrow*, how will you ... how will the industry ... be able to keep up?